amdocs at a glance

taking the industry to the cloud

$4.2 billion	revenue in fiscal 2020	**850+**	content owner relationships, bringing content to over 500 video distributors worldwide
26,000	employees	**100+**	partner innovation ecosystem
350+	communications and media service provider customers in 85 countries	**38**	year history of leading the industry

Amdocs ordinary shares are listed on the NASDAQ Global Select Market under the symbol DOX

open, cloud-native, modular portfolio

Microservices-based, API-first architecture, deployed using DevOps and CI/CD pipelines

Consumer Experience & Monetization

Lead a digital-first brand

Expand and accelerate your portfolio of products

Capture every revenue opportunity

Media & Digital Services

Deliver premium content

Leverage partner ecosystem

Frictionless user access and experience

Enterprise & Connected Society

Digitize B2B sales & care

Zero-touch ordering & fulfillment

Business & next-generation connectivity services

Open Cloud **Networks**

Hybrid network operation

Virtual networks

Autonomous operations

Network rollout

Open 5G

New Domains & Disruption

Build your data & AI infrastructure

Driving IoT growth

Owning home connectivity experience

Services & Hybrid **Operations**

Cloud services

Experience design & development

Data management & intelligence

Delivery services, IT velocity & development

Digital hybrid operations

select customers

support and development centers

recognized industry leader

tmforum EXCELLENCE AWARDS 2020

TM Forum Excellence Award: The Human Factor

Leading Lights AWARDS 2020 WINNER

Outstanding Digital Enablement Vendor

Named by Gartner as a Leader in IT Services for Communications Service Providers, Worldwide[1]

capacity

Best COVID-19 Initiative

Best IoT Initiative

Best SDN/NFV Deployment

Project of the Year – Satellite (with SES)

GLOTEL AWARDS 2020

Fixed Network Evolution (with Sky Italy)

GlobalData.

A leader in Digital Transformation Platforms

A leader for Vision/Strategy in Telco Software and Services

A leader in Revenue Management

analysys mason

#1 Global Monetization Platforms Market Share

#1 Global Billing and Charging Product & Professional Services Market Share

#1 Global Service Design and Orchestration Product Market Share

OMDIA

#1 Global BSS Vendor Market Share

FROST & SULLIVAN

Asia-Pacific 5G Customer Value Leadership Award

Latin American CSP Monetization Services Company of the Year

Entrepreneurial Company of the Year Award (awarded to Openet)

[1] Source, Gartner, Magic Quadrant for IT Services for Communications Service Providers, Worldwide, 8 September 2020. Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose. The Gartner content described herein (the "Gartner Content") represent(s) research opinion or viewpoints published, as part of a syndicated subscription service, by Gartner, Inc. ("Gartner"), and are not representations of fact. Gartner Content speaks as of its original publication date (and not as of the date of this Annual Report), and the opinions expressed in the Gartner Content are subject to change without notice.

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